



SAVE THE DATE!!!

Central Coast ICC Chapter proudly sponsors for you:

- CEU training for FREE! 6 hours = 0.6 CEUs
- Lunch and snacks will be provided
- Hybrid option upon request
- Training provided by an ICC instructor

This will be a learning opportunity for ALL! Permit tech, inspector, official, and designer, any and all will learn!

Inspector Training

September 5, 2024

RRM Design Conference Rm

3765 S Higuera St., SLO

9:00am to 4:00pm with a lunch

break at noon.



This class addresses the necessary soft skills for success as an inspector—those non-technical traits and behaviors that enhance an inspector's ability to interact with others and to successfully carry out their job duties. These include people skills such as effective communication, diplomacy and customer service, but also include skills for problem solving, professionalism, integrity, and time management. In addition to a solid understanding of the technical provisions of the codes, developing appropriate soft skills are essential in pursuing the goal of safe, healthy and durable buildings for the community. Developed specifically for construction inspectors in all disciplines, the topics covered are equally important to all employees of public service agencies including permit technicians, plan reviewers, managers, building officials and fire code officials. The information is also beneficial for developing policies and procedures to promote consistent and fair inspection practices while improving communications and public relations.

Objectives

- Identify principles of code administration for achieving safe buildings
- Evaluate general approaches to inspection
- Determine strategies for getting along with construction staff with inspecting the jobsite
- Apply principles of customer service
- Identify ethical behavior in the workplace
- Develop effective communication with clients and governmental staff